

Frequently Asked Questions for Maryland Students of the Closed Online Institution, Everest College Phoenix

The Everest College Phoenix (Phoenix, AZ), which was licensed to grant degrees by the State of Arizona, closed to students on April 27, 2015, and declared Chapter 11 bankruptcy in federal court on May 4, 2015. If you were an online student of the Everest College Phoenix, you may have questions regarding your student transcript, transfer options, student loans, and refunds of prepaid tuition.

1. **Question:** How do I obtain my transcript or other student records from the Everest College Phoenix?

Answer: Contact the Arizona State Board for Private Postsecondary Education, 1400 West Washington Street, Room 260, Phoenix, AZ 85007 (602) 542-5709
<https://ppse.az.gov/>.

2. **Question:** How do I continue my education at another institution?

Answer: The U.S. Department of Education has provided a list of possible transfer options, available at <https://studentaid.ed.gov/sa/about/announcements/corinthian/faq>. You also might wish to explore academic programs in Maryland, <http://www.mhec.state.md.us/higherEd/HEInventory.asp>; or through the College Navigator, <https://nces.ed.gov/collegenavigator/>.

3. **Question:** Am I eligible for a discharge of my federal student loans?

Answer: If you were enrolled at the Everest College Phoenix when it closed on April 27, 2015, or shortly before it closed, you might be eligible for a full discharge of your federal student loans. Contact your loan servicer to apply for a closed school discharge. Information about the closed school discharge process is available from the U.S. Department of Education at <https://studentaid.ed.gov/sa/repay-loans/forgiveness-cancellation/closed-school#process>.

4. **Question:** How do I obtain a refund of the tuition I prepaid to the Everest College Phoenix?

Answer: The Everest College Phoenix declared Chapter 11 bankruptcy on May 4, 2015. If you believe you are entitled to a refund of prepaid tuition, you might wish to file a proof of claim in the college's bankruptcy case before the U.S. Bankruptcy Court for the District of Delaware, Case No. 15-10960-KJC. The deadline for general creditors to file proofs of claim in the case is July 20, 2015, at 5:00 p.m. (ET).

Additional Questions? Maryland residents who attended the Everest College Phoenix and have additional questions or concerns are encouraged to contact the Maryland Higher Education Commission, (410) 767-3301 (Academic Affairs) or (410) 767-3300 (Office of Student Financial Assistance).