

Universities at La Plata
Operating Budget Request
FY'2023

Submitted to the
Maryland Higher Education Commission

Vision Statement

The Universities at La Plata are the provider of higher education opportunities that support the growth of a highly trained workforce to sustain economic growth and development in Southern Maryland.

Mission Statement

The Universities at La Plata combine the educational talents and resources of College of Southern Maryland, University of Maryland Global Campus and other higher education partners to provide comprehensive, high-quality associate, bachelor, and graduate degrees, along with professional development and workforce relevant programs to the residents of Southern Maryland. The Universities at La Plata focus on creating a seamless pathway from the associate's to bachelor's degrees and provides opportunities for life-long learning through graduate, professional, and workforce development programs.

Overview and Purpose

The Universities at La Plata provides educational opportunities in the Southern Maryland region. This facility offers lower and upper-level undergraduate, graduate, and professional development courses. The center is jointly governed and administered by the College of Southern Maryland (CSM) and the University of Maryland Global Campus (UMGC). The center serves as a vital link between associate degree programs offered by CSM and the bachelor and graduate degree programs offered by UMGC and other higher education partners.

Economic and demographic factors have created an unmet demand for postsecondary education in Southern Maryland, especially among nontraditional-age students. Many of these potential students are currently employed in the area's retail and service sector centered in and around La Plata and Waldorf. The center's location ideally serves these individuals as they must pass through this region as they commute to jobs either in Southern Maryland, Washington, DC, or Northern Virginia. The Universities at La Plata responds to the needs of the region's working adults and recognizes the challenges inherent in serving a commuting population whose work schedules have grown increasingly complex. The center works with partner institutions to continue to explore, design, and deliver instruction and services that address the lifelong learning needs of the Southern Maryland population and local industry.

The Universities at La Plata operates as a campus to both CSM and UMGC in addition to providing instructional space for Towson University's Southern Maryland cohort in Elementary Education and Notre Dame of Maryland University's Graduate Education curriculum. Through a combined effort of these institutions, the Universities at La Plata assists the state in achieving its goals detailed in the State Plan for Higher Education.

State Goal 1: Access

Ensure equitable access to affordable and quality postsecondary education for all Maryland residents.

- Open Enrollment
 - College of Southern Maryland and The University of Maryland Global Campus's open enrollment policy has made access to higher education and a subsequent transition to a bachelor's degree a viable option many students.
 - Joint open house events were held in FY20 that include instant admissions, financial aid awareness, and instant award of the UMGC Completion Scholarship and single point of service experience.
 - Awards and Recognitions
 - For 2019 UMGC is ranked as a one of the Top Online Bachelor's Degree Program in the United States.
 - In 2019 UMGC is ranked among the Best Only Colleges in Maryland by GuideToOnlineSchools.com
 - For 2019 UMGC is listed as a Leader in Online Education by TheBestSchools.org
 - UMGC was ranked No. 6 Best College for Returning Adults in 2017 by College Factual 2017
- Course Offerings
 - The academic programs available at the Universities at La Plata through UMGC, CSM and its partner institutions are geared towards transfer students and non-traditional students to demonstrate access, affordability, and completion.
 - Undergraduate programs offered at the Universities at La Plata support 2+2 transfer pathways between CSM and the UMGC.
 - CSM and UMGC offer 8-week classes to promote accelerated degree options. UMGC offers hybrid classes.
 - The Universities at La Plata offers schedule-friendly class options, including night classes, online classes, and Saturday classes.
 - UMGC offers on-site instruction at more than 20 locations in Maryland, D.C., and Virginia.
 - Awards and Recognitions
 - For 2020 UMGC was ranked the No.2 Best Online Master's in Information Technology by the Guide to Online Schools
 - For 2020 UMGC was ranked the No.14 most Affordable Online Master's in Systems Engineering
 - For 2020 UMGC was ranked the No.2 Best Online Information Science Degrees
 - For 2019 UMGC is ranked among the Best Online Colleges Offering Bachelors and Master's degrees in Human Resources by SR Education Group
 - For 2019 UMGC is ranked as a Top online Master's in Data Science Programs by OnlineMasters.com
 - For 2019 UMGC is ranked as a Top online Master's in Biotechnology Programs by OnlineMasters.com

- For 2019 UMGC is ranked as a Top Online Master's in Public Relations by BestCollegeReview.org
 - In 2018 UMGC was awarded the Academic Circle of Excellence Award by the EC-Council
 - In 2018 UMGC is ranked as a Top online Master's in Project Management Programs by OnlineMasters.com
 - In 2018 UMGC was ranked among the Top 50 Best Online Master's in Health Administration Programs by OnlineMasters.com
 - In 2018 UMGC students achieved 1st & 3rd Place Honors in the Master of Science in Data Analytic competition hosted by the Watson Analytics Global Academics Network
- Affordability
 - Students save, on average, \$29,000 by completing their education at CSM and transferring to a 4-year institution with a degree
 - CSM and UMGC both offer interest-free tuition payment plans
 - In the past 10 years, the CSM Foundation has awarded more than \$3 million to more than 3,000 students.
 - UMGC offers CSM and all Maryland community college graduates the opportunity to earn a bachelor's degree at a significantly reduced cost with the Completion Scholarship. Award recipients can complete a bachelor's degree program for \$12,000 or less, well below the typical tuition cost for in-state students.
 - UMGC 2nd Chance Grant
 - Before Fall 2018, UMGC reviewed the academic performance of students enrolled in the previous term. For those students who withdrew from or failed a course and had not yet completed a required one-credit course focusing on research process and methods, UMGC offered to cover the cost of this introductory course in Fall 2018. Nearly 60% of the students who accepted this grant for Fall 2018 reenrolled in Spring 2019. This is significant because these students had at least one F or W in Summer 2018. UMGC is planning to continue this grant program contingent upon additional funding.
 - UMGC Near Completer Grant
 - In Fall 2018 and Spring 2019, UMGC offered two versions of a Near Completer Grant to undergraduate students within 30 credits of degree completion which had stopped taking classes. These near completers were offered one of these grants to cover the cost of one course to encourage them to continue their progress to degree completion at UMGC. Additionally, support was provided in the form of dedicated advising and updated degree mapping. Students receiving one of these grant programs tended to re-enroll at a higher rate than similar student groups who did not receive either of these grants. UMGC is planning to continue this grant program contingent upon additional funding.
- Veteran Services
 - The Universities at La Plata staff is provided with advanced veteran policies and benefits training.

- The Universities at La Plata operates a veteran lounge onsite as a designated space for veteran students.
- CSM enrolls more than 8,000 military personnel, spouses, dependents, and veterans.
- UMGC is the leading, public provider for online education and one of the top institutions providing educational opportunities to the U.S. Military around the world.
- 60 percent of the UMGC worldwide student population were military and affiliates
- UMGC and CSM leverage the Universities at La Plata to drive BHA awareness among veteran audiences.
- CSM & UMGC hosted various veteran specific events in FY 19
- Awards and Recognitions
 - In 2019 UMGC was named a Best Military Friendly Online College by GuideToOnlineSchools.com
 - In 2019 UMGC is ranked the No.1 Best Yellow Ribbon Online School by GuideToOnlineSchools.com
 - UMGC was award the No. 4 Best Cybersecurity Program for 2018 by Military Times.
 - UMGC was named the No. 1 Best College 2018 for Online and Nontraditional Schools by Military Times
 - CSM was recognized as a 2017 Military Friendly® Gold institution by Victory Media, Inc., publisher of G.I. Jobs, Military Spouse, and Vetpreneur
 - CSM is designated as a “Military Friendly School” by Victory Media and as a “Top School” in the Military Advanced Education Guide to Colleges and Universities which measures best practices in military and veteran education
 - UMGC was named Best of the Best: Top Veteran-Friendly Schools by US Veterans Magazine 2016
 - UMGC was named No. 4 Best for Vets for Online and Non-Traditional Universities by Military Times.
 - UMGC was named a Top Public University for Veterans in 2017
- Diversity
 - CSM and UMGC work through the Universities at La Plata to create an environment that instills an appreciation and understanding of the diverse qualities each of us brings to this campus; where our students, staff, and faculty mirror the community we serve and are free from discrimination and harassment
 - The median age of stateside undergraduate students at UMGC is 30
 - More than 81 percent of undergraduate UMGC stateside students are working, and more than half are working parents.
 - The CSM Ally Network provides an avenue through which straight-identified allies and people who identify as a member of the LGBT community can actively express their affirmation of lesbian, gay, bisexual and transgender people.
 - In fall 2017, 29% of UMGC stateside students were African American students; minority students constituted 46% of the total enrollment.

- UMGC enrolls more African American students than any of the four Maryland historically black colleges and universities.
- UMGC Heritage Month Program
 - By exploring the many diverse heritages, cultures, and histories of people around us, we can discover new ways of thinking. We can celebrate our similarities and differences. We can learn how to interact with the diversity of people we meet in our everyday lives. UMGC offers many opportunities to experience and enjoys our rich heritage and diverse community, including our heritage month programs. It is one more way we honor our commitment to diversity, equity, and inclusion.
- 2+2 transfer among students from underrepresented populations.
 - More than 1,600 CSM students transferred to 221 different colleges and universities in 41 states, the District of Columbia, and Puerto Rico in the last year. Destinations include Maryland's universities and other highly regarded schools across the nation.
 - Both schools promoted the benefits of starting at CSM and finishing at UMGC via direct mail, events, web content, and advisor interactions.
 - Universities at La Plata Staff provided mentoring services for students of color, focusing on educational achievement and career selection.
- Awards and Recognition
 - UMGC was awarded the 2016 Higher Education Excellence in Diversity Award by INSIGHT Into Diversity
 - CSM is a recipient of the 2015 INSIGHT Into Diversity Higher Education Excellence in Diversity (HEED) Award

State Goal 2: Success

Promote and implement practices and policies that will ensure student success.

- Student Satisfaction
 - Students, faculty, and staff have recognized the Universities at La Plata staff for their world-class customer service
 - During FY18 the Universities at La Plata advising staff received a positive student survey score of 9 out 10 for satisfaction
- Student Services
 - The Universities at La Plata provides student advising services to both UMGC and CSM student populations
 - All Universities at La Plata staff are cross trained to enhance the student's experience. Areas of job knowledge include advising, financial aid, veteran/military benefits, admission, registration, and career services.
 - The Universities at La Plata provides increased support services for 2+2 transfer students through a new advising and student services model based on the transfer and completion milestones.
 - Student services hours are from 8:00 am to 7:00 pm during the week to provide accessible services to working adult services.
 - Universities at La Plata staff represents both CSM and UMGC and provide in-depth student support services to include assistance with transfer advising,

- admission, registration, student accounts, and overall institutional policy information. Both CSM and UMGC have advisors available. Towson has a faculty-advisor available on days Towson classes are in session.
- UMGC provides transfer advising services at each CSM campus every week.
 - Offered 400+ hours of high-quality tutoring services in the subject areas of accounting, biology, chemistry, math, and writing to CSM students in FY 17
 - UMGC conducts advising visits to each CSM campus to facilitate an efficient transfer process
 - CSM and UMGC host program-specific resources, events and opportunities in La Plata establishing the site as a hub for subject matter expertise, i.e.: cyber lab, IT demonstrations, notable practitioner faculty).
- College Preparation
 - CSM has partnered with Southern Maryland school districts to identify initiatives that will decrease the level of remediation upon college entrance.
 - CSM continues to expand course offerings to high school students through dual/concurrent enrollment programs.
 - New Student Onboarding
 - UMGC's Admissions team has implemented multiple programs since 2017 to better prepare applicants and newly enrolled UMGC for a successful first course. One week before each session start, our Admissions team makes New Student Success calls to all newly enrolled students. Topics covered during these calls include a personalized walk-through of the online classroom to help students better understand how to access and navigate their course environment prior to their class starting, time management and student success tips, and follow up on any missing documents/outstanding items that the student needs to submit to avoid interruption in their studies.
 - New Student JumpStart Program
 - A virtual, new-student Jump Start event is held approximately one week before our most substantial start dates each UMGC term. The Jump Start event is available for new applicants, newly enrolled students, and readmitted students who have been out of UMGC for two years or longer. This event features a virtual exhibit hall with a variety of virtual booths that attendees can visit to chat live with an advisor, watch pre-recorded videos, and download information. There is also a virtual auditorium where we hold live presentations during the Jump Start events. This virtual event was recently recognized as the Most Innovative Virtual Open House for Q1 of 2019 by VFairs.
 - New Student Welcome Initiative
 - As a bridge between the New Student Onboarding program and the 1st Term Experience described below, the Advising team provides support through its New Student Welcome Program. As part of this program, new students are reassigned from Admissions to Student Advising during the second week of class. Because the first few weeks are a critical period in the life cycle of a new student, advisors begin a series of communication touchpoints that are welcoming, consultative, program and career-focused, information-driven, and supportive. Communication is conducted through a series of strategic and personalized outbound phone calls, emails, and text messages to build on the foundation

- established by the New Student Onboarding program. Desired outcomes of the New Student Welcome Program include an increase in class participation, improved course completion rates of first-term students, increased re-enrollment and retention rates, and overall improvement in student satisfaction. After the third week of class, the New Student Welcome Program transitions into the 1st Term Experience.
- UMGC 1st Term Experience Program
 - Institutional and external data strongly suggest that retention rates are most impacted by a new student's first term performance. UMGC's Advising team strategically engages new students within a structured 1st Term Experience framework. In Summer 2019, the Advising Team updated this 1st term experience to include a series of advising-specific and general-campaign related touchpoints based on individual student needs and behaviors throughout the first term. Scope of communication includes consultative advising, degree mapping, one-touch registration messaging, positive nudging, and at-risk interventions. Beginning in Summer 2019, advisors will have access to individual student risk scores and risk factors that are driven by student behaviors and performance. The 1st Term Experience will use this predictive model to help advisors determine which prescriptive responses can increase the likelihood of persistence to the student's next term. Desired outcomes include re-enrollment in the next term, higher course completion rates, and overall improvement in retention rates. The 1st Term Experience will continue to evolve as new predictive data becomes available, and new prescriptive measures are tested and implemented.
 - Tutoring
 - The CSM, the Men of Excellence program, increases student engagement and utilization of support services provides a rigorous schedule of weekly seminars and provides students with access to tutoring in math and English.
 - UMGC offers several free tutoring and mentoring programs. Free tutoring is available online in select subjects for undergraduates and to help graduate students with writing. Peer-to-peer tutoring is also available for undergraduates.
 - Through the UMGC Effective Writing Center, students can get one-on-one writing advice and access online writing resources.
 - Course Content
 - UMGC has conducted a course and program redesign that is learning outcome-based with workforce relevant skills and projects to better prepare students for the demands of today's global workforce.
 - CSM is recognized with positive Academic Profile scores that are significantly above national norms.
 - 4-year transfer options
 - UMGC is the largest recipient of Maryland community college transfer students and has alliance agreements with all 16 Maryland community colleges that include more than 300 articulated programs.
 - UMGC is CSM's #1 transfer destination for direct transfers.
 - Post-transfer studies indicated a high rate of student success for CSM students that transfer to other Maryland institutions.

State Goal 3: Innovation

Foster innovation in all aspects of Maryland higher education to improve access and student success.

- Student Support Technology
 - UMGC is enhancing student support with the introduction of a new artificial intelligence (AI)-enabled chatbot that can answer common questions and provide account information 24 hours a day. The UMGC Help Bot will be available beginning July 16, 2019, on the university's website, in the student portal, and via links in e-mail and text messages. It is available on any device and responds to typed text and voice commands. Prospective students and current students who use this functionality can quickly and easily access information that is important to their educational success. Immediate responses to information about an academic program of interest through the chatbot is empowering, and a key differentiator, in the decision-making process and access for prospective students.
- Stackable Credentials
 - UMGC is promoting the opportunity to complete certificates on the way to a bachelor's degree so that students can use these credentials to improve their employability while working toward a bachelor's degree. Courses are aligned to industry certifications and requirements where possible. Stackable credentials provide the opportunity for achievement of milestones en route to the degree and have the potential for immediate positive impact for the working adult student both, in addition to building momentum and positive reinforcement to persist to degree completion.
- Availability of E-Resources
 - Beginning with its undergraduate programs in AY2015-16, and followed by its graduate programs, UMGC moved from requiring costly publisher textbooks to using electronic and open access course materials. This saves UMGC students approximately \$20 million per year.
- UMGC PACE 111 Course
 - This new course for undergraduate students as of Fall 2019 is a student success course specific to UMGC which combines an exploration of how academic programs align to professional goals with their career options in various specific fields, along with helping students understand how they learn and can be a more successful learner and access the support that is provided at UMGC for their success. The focus is on practicing and improving communication and teamwork skills, professionalism, and integrity while exploring ways to develop and enhance career opportunities. Students will become familiar with the university's academic culture and expectations, reflect on academic, professional goals, complete assignments relevant to their major, discuss ways to advance progress toward a degree through transfer credit and other prior learning and explore UMGC's resources for student success.
- New Gen Ed Math Requirements
 - UMGC is changing the required mathematics courses so that students will have the option of taking a new college-level math course aligned with the Maryland

Mathematics Reform Initiative standards for non-STEM majors. This new course uses adaptive learning technology and will enable most students to more quickly complete their math requirement, which often gets in the way of degree completion.

- Prior Learning Program
 - UMGC provides two Prior Learning programs designed to translate experiential learning into college credit; Course Challenge and Portfolio. Through Course Challenge, students can earn credit by passing the equivalent of a final exam. Credit can be earned for almost any undergraduate course for which UMGC can prepare and administer a suitable examination or assessment, with some courses excluded. Through Portfolio, students can identify and document the college-level learning gained from life experiences—through work, both paid and volunteer, community or political activities, and other experiences outside the classroom, and gain credit for it.
- Updated Student Portal
 - UMGC has launched a new online learning platform called LEO-Learning Experience Online to take the place of their previous system. LEO provides an interactive calendar, access via smartphones and tablets, and enhanced features to receive feedback from instructors, including audio feedback.
- Update technology in each classroom to facilitate a more dynamic, state-of-the-art learning environment
 - Updated computer hardware throughout the Universities at La Plata to meet the most up to date Cyber Security Programs Requirements
 - Implementation and upgrade of a Cisco Learning Lab
 - Continuous maintenance and replacement of center IT equipment to maintain up to date technology standards
- Promote economic growth and vitality through the advancement of research and the development of a highly qualified workforce.
 - The CSM’s Career Coach program helps to guide students by helping to identify career opportunities in Southern Maryland and the surrounding areas
 - The CSM “My Career Plan” can help students select the best educational path based on their interests and skills
 - UMGC offers students access to career-related support and resources such as career mapping, resume and cover letter tips, job fair preparation, strategies for federal job search and interview preparation.
- UMGC was designated as a National Center of Digital Forensics Academic Excellence by the U.S. Department of Defense Cyber Crime Center (DC3), the first institution in the University System of Maryland to earn this prestigious designation.
- The WICHE Cooperative recognized UMGC for Educational Technologies, known as WCET, with a WCET Outstanding Work Award, or WOW Award. The award was given for UMGC’s large-scale effort to eliminate publisher textbooks and use Open Educational Resources, or OERs, in all undergraduate courses.
- Prince George’s 3D Scholars Program
 - Prince George's County Public Schools, Prince George's Community College (PGCC), and UMGC offer an affordable, definitive pathway to a bachelor’s degree for students in Prince George’s County, beginning with dual enrollment in high

- school. Students who are accepted into the program begin taking courses at PGCC while still in high school, earning credits toward an associate degree. Upon graduation from high school, students immediately transition to PGCC to complete an associate degree. Finally, they are awarded a scholarship to UMGC to earn their bachelor's degree for a total cost of less than \$10,000
- Engage local business and industry as partners to better serve students.
 - UMGC works with Federal agencies to help UMGC students and alumni connect with career opportunities within the Federal government
 - The UMGC career services team offers events, webinars, networking opportunities, and a range of other resources to help you pursue federal employment successfully.
 - UMGC students and alumni can log in to CareerQuest to access great virtual interview tools and videos as well as Career Insider by Vault to conduct research.
 - UMGC hosts on-campus interviews bring together UMGC students and alumni with companies seeking to hire for full-time positions and internships.
 - UMGC has partnered with Revature, a technology industry talent development company, to offer no-cost professional development programs in coding and software development to current student and alumni.
 - UMGC offers the Certified Electronic Diploma (CeDiploma) to students graduating in spring 2017 or later.

Summary

The Universities at La Plata is a necessity to advance the degree completion agenda for the State of Maryland. The center serves two years, four years, and graduate students of Charles County and Southern Prince George's County, to provide them with a flexible and convenient means to pursue in-demand degree programs. We are requesting \$368,556 in funding from the state to support for FY'23. The request is based on the RHEC funding strategy formula. Eligible 2+2 FTE's are calculated based on enrollment by qualified CSM/UMGC Alliance and CSM/Towson University/College of Notre Dame of Maryland programs. The Universities at La Plata has been a good steward of MHEC funding and has minimized the effect of the COVID 19 pandemic on FTES eligible for incentive funding in FY'20 and FY'21. These students are captured using a survey of intent indicating their desire to continue in a Universities at La Plata sponsored 2+2 program.

Universities at La Plata
Enrollment Projections, Funding Formula, Revenue and Expenditures

See Attached Excel Spreadsheets

Universities at La Plata
Operating Budget Request Appendices

See Attached Excel Spreadsheets

Universities at La Plata
Staff Duties and Responsibilities

UMGC Assistant Director (1 Full-Time)

- Provide leadership and direction in coordination with UMGC's Regional Director
- Supervise and evaluate staff
- Support, direct and assist as the liaison to CSM, UMGC, and other partner schools
- Provide facility management and oversight
- Implement strategic enrollment plan under the supervision of the Director
- Work with Regional Director to expand programs and course offerings at the Center
- Work with partner schools to coordinate admissions, financial assistance, records and registration, testing, advising, and learning assistance services
- Provide student services training and support to staff members
- Oversee and provide student support services
- Supervise, train, and evaluate "Express Services Center" staff
- Schedule classes, meetings, and events
- Supervise all aspects of building operations
- Provide faculty and instructional support services

UMGC Team Associate II (2 Full-Time)

- Provide in-depth frontline services at the "Express Services Center" (e.g., admissions, financial assistance, records and registration, and testing)
- Provide outreach and advising services to support strategic, enrollment management plan
- Distribute information about programs and services offered by member schools
- Setup appointments for advisors and other staff members
- Provide clerical support to administrative team
- Unlock and secure the building and classrooms
- Monitor and troubleshoot building operations
- Assist with level 1 advising

UMGC Education Coordinators (1 Full-Time)

- Implement proactive outreach and new student advising services to prospective and current students, including community college transfers, via phone, face to face, video chat or walk-in with admissions, registration, financial aid, veterans' benefits and student account information.
- Support strategic outreach and recruitment events targeting prospective students at community colleges, community events, regional locations and corporate alliances.
- Maintain and provide accurate information to prospective and current students on academic progress, program requirements, policies, procedures and dates/deadlines.
- Deliver point of sale service and world-class customer service to students, including academic and financial guidance to assigned students.
- Utilize business intelligence and performance metrics to plan for desired outcomes.

CSM Success Coach (1 Full-Time)

- Implement proactive outreach and new student advising services to prospective and current students, including community college transfers, via phone, face to face, video chat or walk-in with admissions, registration, financial aid, veterans' benefits and student account information
- Maintain and provide accurate information to prospective and current students on academic progress, program requirements, policies, procedures and dates/deadlines
- Deliver point of sale service and world-class customer service to students, including academic and financial guidance to assigned students
- Utilize business intelligence and performance metrics to plan for desired outcomes

The Universities at La Plata

8730 Mitchell Rd LR Building LaPlata, MD 20646

Advising Hours of Operation

Monday - Thursday: 8:00 AM – 7:00 PM

Friday: 8:00 AM – 5:00 PM

Overview:

For nearly 14 years, the Waldorf Center for Higher Education, through its affiliation with The College of Southern Maryland (CSM) and University of Maryland Global Campus (UMGC), served as an auxiliary instructional site to both institutions, in addition to providing instructional space for Towson University's Southern Maryland cohort in Elementary Education and Notre Dame of Maryland University's Graduate Education curriculum. Effective July 1, 2020 the Waldorf Center for Higher Education was moved approximately 7 miles to the CSM La Plata Campus and renamed the Universities at La Plata. The classroom capacity, superior facility, and proximity of the CSM - LaPlata campus to the previous Waldorf location ensures that the new site will not only have the ability to continuing serving the Southern Maryland community as outlined in the Waldorf RHEC mission and commensurate with its RHEC designation, but to provide a better experience for students, faculty, and staff affiliated with the Center. As a result of the relocation, we anticipate no change in capacity to meet students' educational needs of the Southern Maryland community as a Regional Higher Education Center, and we are collectively committed to improving the student experience and growing enrollments.

In addition to a wide range of hybrid course offerings, a full spectrum of admission and advising services are available to prospective and current students. Services include exploring assistance with VA benefits, payment options, scholarship opportunities, admission processing, academic program selection, course selection and degree mapping. **Please note: Advising and Student Services have been offered virtually and all hybrid classes have been moved online using the Zoom format since 3/16/20 due to Covid-19.**

Enrollment Trends:

Year	Enrollments
FY 2019	815
FY 2020	629
FY 2021	335

Undergraduate Course Offerings

- Business Administration
- Criminal Justice
- Computer Networks and Cybersecurity
- Information Systems Management
- Human Resource Management

